



Services for Young People

Local Delivery by SCC in Guildford

10/03/10

Index

Introduction	3
The Services For Young People Transformation Project	4
Youth Development Service Performance	5
Youth Development Service Plan 2010/11	6
Other services in Guildford	8
The cost of delivery	10
The wider partnership in Guildford	11
Overview of services	12
Appendix 1; Borough profile	13
Appendix 2; Case study	15

Our intention is to deliver world class services

Early in the current administration the Leader of the county council, Dr Andrew Povey asked that all youth delivery plans be approved by Local Area Committees. Consequently, officers of the county began to draw up drafts of what these plans could look like, which included a description of all of the services for young people provided by the council, along with the timetable of local youth provision.

During November and December 2009 officers met with the Chairs of all Local Area Committees to explain the process and to take councillor colleagues through the plan. A summary of the feedback received in these meetings was sent out in January 2010. During January and February 2010 a further round of consultations was also undertaken by officers bringing the plans incorporating the Chair's feedback to informal Local Area Committee meetings to ask for further feedback, and at this stage there was some consensus with the proposed planning format. The Assistant Director for Young People will be presenting these plans and the future strategy to the formal meetings of Local Area Committees throughout February and March 2009.

The plans themselves, which are included in this paper, are not transformational; they are a description of business as usual, the operations that the services have routinely delivered over a number of years.

However the paper also describes a transformational change in the way services for young people will be delivered in the future. By becoming a commissioner of outcomes, the council will move towards it's aspiration to become a provider of world class services for young people.

This is the start of a process of change and the start of greater dialogue and local engagement. Increasing local control in the configuration and co-production of locally commissioned services is a central objective of this project, through which Local Area Committees will become a key stakeholders in influencing the way services are commissioned and delivered in your Borough

The Services For Young People Transformation Project

Services for young people in the county council includes the Youth Development Service, the Inclusion Service, Youth Justice and the Connexions Services. These services predominately work with young people aged 13-19 years.

The council has decided to 'transform' its services and its community leadership in the entire youth sector. We are doing this by changing how we do business, moving from a service delivery model to a commissioning model of operation which will allow us to more effectively assign resources and money to need. By focusing on outcomes for young people, commissioning services will make a real difference and simultaneously make better use of public money.

We have set up the 'Services for Young People Transformation Project' that will manage this process of change.

Commissioning is a cycle of commissioning, de-commissioning and re-commissioning based on changing need, customer experience and performance of providers. The focus is on outcomes not services. For the council this is a fundamental transformation in the way we do business.

The project will be in three phases;

- Phase one includes the production of the needs assessment, outcomes framework and initial options appraisal.
- Phase two is about the production of the full business case, which is when the service will be redesigned.
- Phase three is when the new design will be implemented or built.

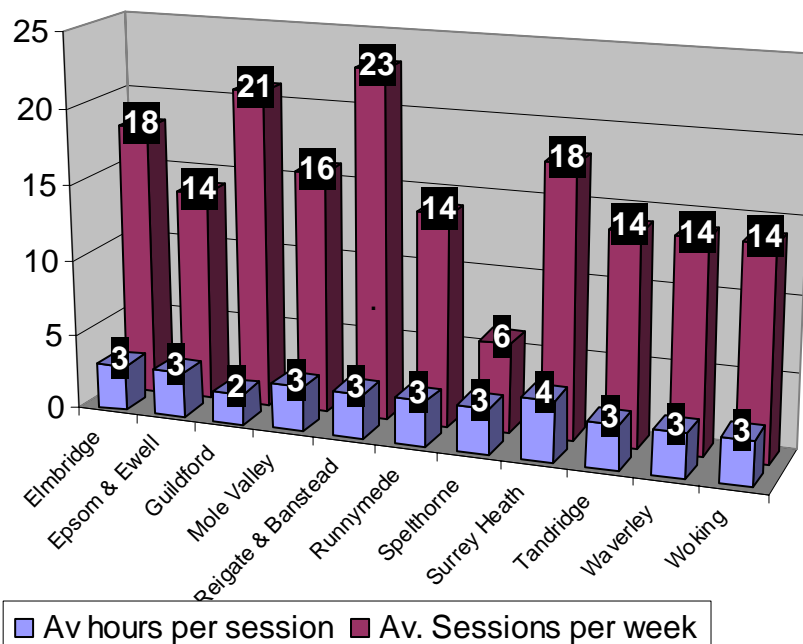
The whole process will take about two years. These are the key milestones;

2009/2010	2010/2011				2011/2012		
Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3
Project initiation	Needs assessment	Full Business Case	Project implementation				
	Outcomes framework			Procurement			

YDS Performance

	County target 2009-2010	County Performance up to Q3 (excludes DoE, Surrey Outdoor Learning and other county-wide projects)		Guildford performance up to Q3 (excludes DoE, Surrey Outdoor Learning and other county-wide projects)		County target 2010-2011
Contact with 13 – 19 year old cohort	25%	8%	7,240 young people (av. 658 per Borough)	4%	457 young people	25%
Participation in YDS programmes by 13 – 19 year old cohort	15%	4%	3,678 young people (av. 334 per Borough)	3%	307 young people	15%
Supporting these participants in achieving a recorded outcome.	60%	17%	2,457 young people (av. 223 per Borough)	15%	277 young people	60%
Supporting these in registering on a nationally validated accredited outcome.	30%	3%	413 young people (av. 38 per Borough)	2%	28 young people	30%
County-wide projects in Guildford (DoE, Young Parents groups, and LGBTQ groups) involved a further 403 young people - c.3.5% of the cohort						

Local YDS Sessions



Youth Development in Guildford; 2010/2011 Plan

The **Statutory duty** of local government organisations is to provide a youth service in their region. The youth service has national targets with regard to initial contact with YP, number of relationships developed with YP & the number of accredited learning programs achieved as detailed on page 5 of this document.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Ash Youth Centre						
			Positive Steps Partnership with Ash Manor school 8:40-2:40pm	Positive Steps Partnership with Ash Manor school 8:40-2:40pm		
Ash Live & Direct 4-6pm (30 weeks a year) Signal Project (mural) Tongham 3-6pm			Youth Forum 5-6pm (bi-monthly) YAA Session 6-8pm (once a month)		Friday Night Halloween Trip 4-11pm October	
Level Up Year 7 transitions 7-9pm	Senior Club (Year 10 plus) 7:30-9:30pm	Kickstart (Year 8 & 9) 7:30-9:30pm	Arts Award (13-19) 7:30-9:30pm	Makespace for health event 15/1/10 4-6pm		
Guildford Arts						
				Well project (YP at risk of exclusion) 9-12pm 6 sessions per term	Guildford Youth Day 10am-1pm	
Twister LGBTQ young people 7:30-9:30pm 46 weeks per year	Ash Arts Group 7-9pm 6 sessions per year	Guildford Arts Group 7-9pm 46 weeks per year	Ash Arts Group 7:30-9:30pm 46 weeks per year	HALOW project YP 16+ with special needs 5.30-8.30 fortnightly	Battle of the bands 4-11pm 5 sessions per year.	
				Arts Residential Friday-Sunday one weekend per year		
	Art sessions at different locations across the Borough 6 sessions per year					

Youth Development in Guildford; 2010/2011 Plan

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Schools Youth Work - Guildford Borough Team						
	Discovery Centre Inspire project AM session 9:30-12:30 Partnership work with SSS and GBC	Discovery Centre Inspire project AM session 9:30-12:30 Partnership work with SSS and GBC	Short stay school youth work (PRU) AM Session y ear 10 9:00-12:00 breakfast club Healthy Living OCN/YAA	Short stay school youth work (PRU) AM Session year 11 9:00-12:00 breakfast club Healthy Living OCN/YAA		
	Discovery Centre Inspire project PM session 12:30-3:30 Partnership work with SSS and GBC	Discovery Centre Inspire project PM session 12:30-3:30 Partnership work with SSS and GBC	Short Stay School Youth work (PRU) PM Session year 10 12:00-15:30 Healthy Living OCN Body Image Project OCN/YAA	Short stay school youth work (PRU) PM session year 11 12:00-15:30 Healthy Living OCN Body Image Project OCN/YAA		
Summer Holz NEET Project - Partnership at Surrey Police July 10-Aug 10 - 6 week project TBC						
Guildford Neighbourhood Youth Work						
		Discovery Centre Advocacy work for young people with learning difficulties Partnership work with Halow Term time 9-3pm	Discovery Centre One to one men- toring and drop-in 9-3pm 48 weeks a year	Discovery Centre Babes & Bumps ante natal classes for teenage mums to be 10.30am-12	Youth Café open access opening end of February 10 48 weeks	
	Sexual health project in partnership with HALOW Young people with learning disabilities 1-2:30pm term time out- reach work	Discovery Centre Advocacy work for young people with learning difficulties	Discovery Centre after school drop in 13- 19 4-6pm Open access 48 weeks a year	Discovery Centre Babes & Babes group for teenage mums 12-2pm 48 weeks a year	Discovery Centre Training young leaders 11am-3pm 48 weeks a year	
Bellfields Youth Centre Open access 7-9:30pm	Enterprise - Discovery 13-16yrs young people with learning difficulties 6:30-9pm term time	Discovery Centre Guildford YDS Arts Group	Discovery Centre Training young leaders 7-9:30			
	Guildford Community Centre Nescus YP 16+ with Learning Difficulties 6:30-9pm 48 weeks a year		Ripley Youth Club work with young people from the travelling community 6:30-9pm			

Other Services in Guildford; 2010/2011 Plan

Youth Justice Service

The YJS represents SCC's statutory duty to have a Youth Offending Team to include a probation officer, social worker, police officer and nominees from the health authority and local authority, with the duty to coordinate the provision of youth justice services for all who need them and carry out a youth justice plan.

The key National Indicators are;

Target 2009/10	Surrey 2009/10	Target 2010/11
Reduce number of first time entrants to the YJS to 1424	984	Reduce first time entrants to the Youth Justice System by 5%
Reduce rate of proven re-offending by young offenders to 34.1% by 2010/11	31.7%	<33.9% rate of proven reoffending by young offenders over 12 months

Local Community and direct reparation projects in Guildford Borough include promoting **community forum meetings** in Guildford with a leaflet drop, maintenance of the grounds and gardens at the **Headway Centre, Guildford**, graffiti removal at **Millmead House, Guildford**, and several projects at **Normandy Recreation Green** including painting and decorating the football pavilion and reclaiming footpaths to the ponds

Connexions Surrey

The statutory services provided by Connexions are;

- Universal information, advice and guidance for all 13-19 year olds
- Support for NEET and other vulnerable young people to encourage them into EET

The key National Indicator is;

Target 2009/10	Surrey Q3 2009/10	Guildford Q3 2009/10	Target 2010/11
Reduce number of young people aged 16 – 18 who are NEET to 3.6% of cohort	3.93%	3.82%	Number of young people aged 16 – 18 who are NEET; 3.2% of cohort

c.11 fte Personal Advisers deliver front line services in the borough, working in in the following schools; Guildford County, Christ's College, George Abbot School, St Peter's Catholic School, Ash Manor, Howard of Effingham, The Willows Short Stay School, Guildford Centre Short Stay School, Pond Meadow, Knowl Hill, Apple Orchard School, the Hope Service (Guildford) and Stepping Stones

Support is also given to students attending Guildford College, targeting those who are vulnerable or more likely to need support in remaining in education.

Other Services in Guildford; 2010/2011 Plan

The **Connexions Service** provides additional targeted provision in the Borough for BME/asylum seeking young people, young people entering the Care System, teenage parents, young offenders (working with the Youth Justice Service), Young People with LDD, homeless young people, and young people from the Traveller community.

The **Inclusion Service** provides alternative education for those at risk of exclusion, Short Stay School provision for learners excluded from Surrey Schools and services supporting other young people not in mainstream education. Inclusion has a statutory duty to support children and young people of compulsory education age, 5-16.

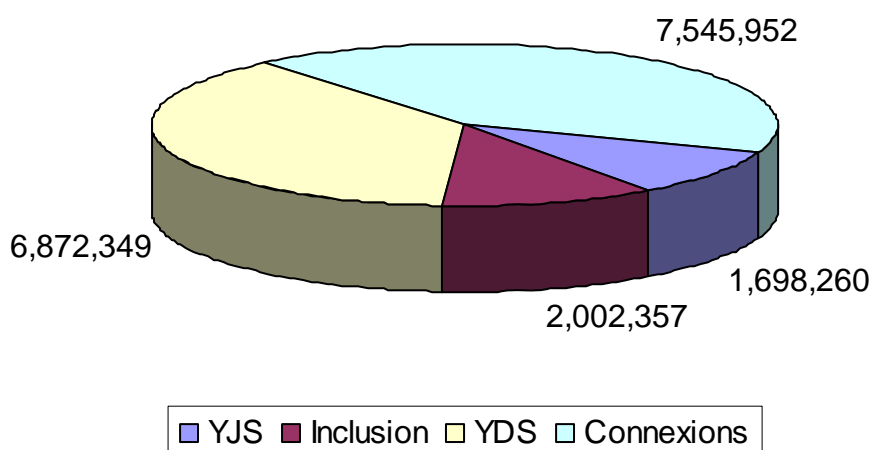
Performance indicators;

Target 2008/09	Surrey 2008/09	Guildford 2008/09	Target 2010/11
Reduce permanent exclusions across Surrey to 158	151	13	Permanent exclusions range 147-137
Reduce fixed term exclusions across Surrey from baseline of 6663	5788	1092	Fixed term exclusions < 10%
Reduce persistent absence rate to 5.1%	5%	2.66%	Persistent absence < 4.9%

The Cost Of Delivery In Guildford

Net budget—SCC resource only	County net budget 2009/2010	County net budget 2010/2011
Total Services For Young People	18,218,918	16,655,000
YJS	1,698,260	The detailed service budget will not be finalised until the Cabinet approve the Medium Term Financial Plan in March
Inclusion	2,002,357	
YDS	6,872,349	
Connexions	7,545,952	
YDS budget for Guildford	401,086	
• Staff costs £361,145		
• Other costs £39,941		
• Net costs include vacancy factor, recovery costs and charges		
YDS county-wide Community Inclusion budget	1,929,919	
YDS county-wide Enterprise and Enhancement budget	604,919	
• A proportion of these figures will be spent locally		
Connexions budget for Guildford	396,000	
Employment costs for 11fte Personal Advisers (excl school provision, premises and other indirect costs)		
Youth Justice Service and Inclusion Service are administered on a county basis. Budgets, which are not subject to discretionary local spend, do not disaggregate into meaningful figures for individual Boroughs for these services		

**Surrey - proportion of net Youth Services budget
2009-2010**



The Wider Partnership in Guildford

The Borough Council

- A key partner in delivering local services.
- SSP, LSP and C&YPP partnership priorities
- Guildford School Federation

The Voluntary Sector

- Surrey Youth Focus as umbrella organisation
- 261 (Guildford) Squadron Air Training Corps
- Disability Challengers
- GASP Motor Workshop
- Guildford Fencing Club
- Guildford YMCA
- Horsley Youth Club
- Onslow F.C.
- Puttenham Youth Club
- Saturday Activities Centre
- Urban Saints - Guildford
- Wey Kayak Club
- Guildford Sea Cadets
- Sayers Croft Environmental Trust

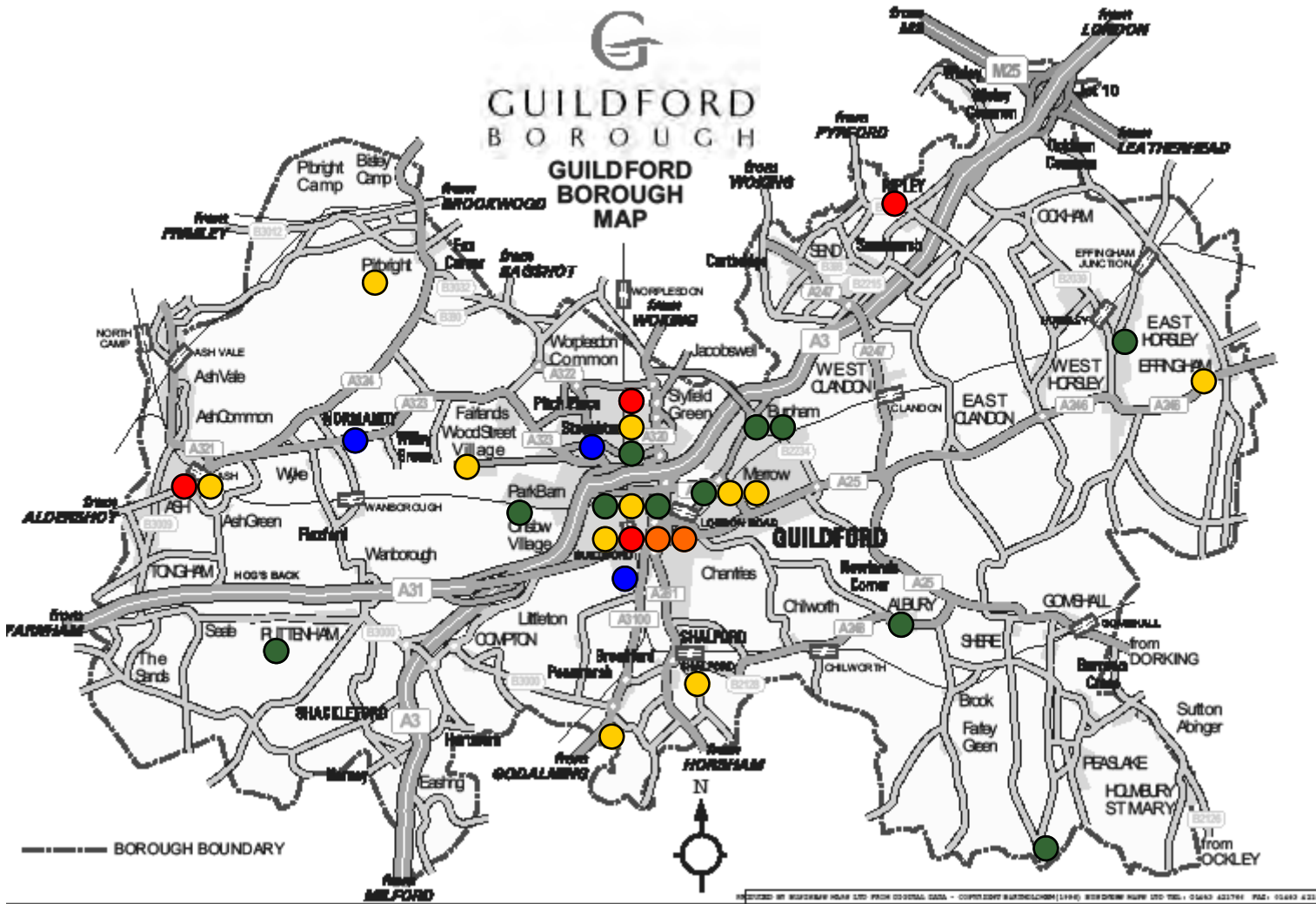
Uniformed Groups

- Girlguiding Surrey West
- British Red Cross
- Surrey Clubs for Young People
- Surrey County Scout Council
- Surrey Federation of Young Farmers Clubs

Schools & Colleges

- Guildford County School
- Christ's College
- George Abbot School
- St Peter's Catholic School
- Ash Manor
- Howard of Effingham
- The Willows PRU
- Guildford Centre PRU
- Pond Meadow School
- Knowl Hill School
- Apple Orchard School
- Hope Service – Guildford
- Stepping Stones

Overview Of Services In Guildford



Key to locations;

- Youth Clubs
- Other YDS activities
- Connexions Centre and schools with Connexions Personal Advisers
- Youth Justice Service activity locations
- Other locations delivering services for young people within the wider partnership

(shown by closest town/locality to indicate distribution of SCC services in the Borough)

Appendix 1; Borough Profile 2008-2009

Young People In Guildford

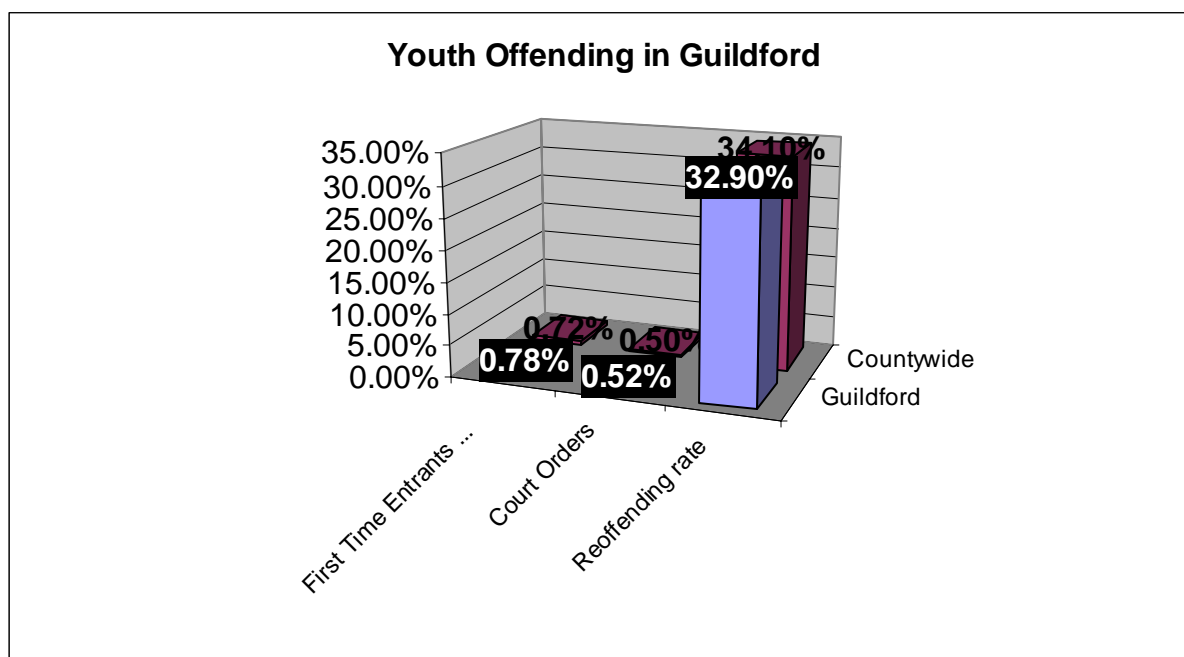
There are c.16,700 young people living in Guildford aged 10-19, 12.3% of the Surrey total.

Young Offenders in Guildford

There were 130 first time entrants to the Youth Justice System in 2008/09

There were 87 Court Orders

There were 2 custodial sentences



Vulnerable Young People in Guildford

There were 150 young people in Guildford who were not in education employment or training (NEET). Of them;

- 36 were sixteen, 62 were seventeen and 52 were eighteen years old.
- 62 (41.3%) were female and 88 (58.7%) male.
- 141 (94%) describe their ethnicity as White.

The most common circumstance/issue of NEET in this Borough is:

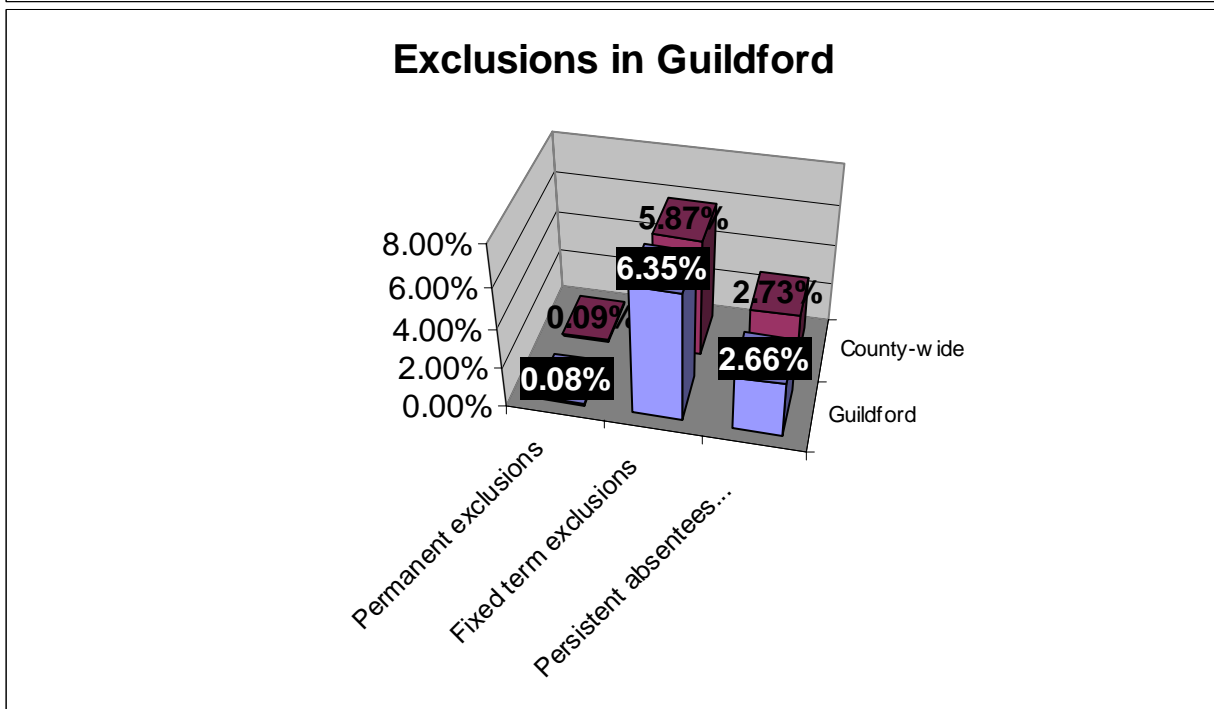
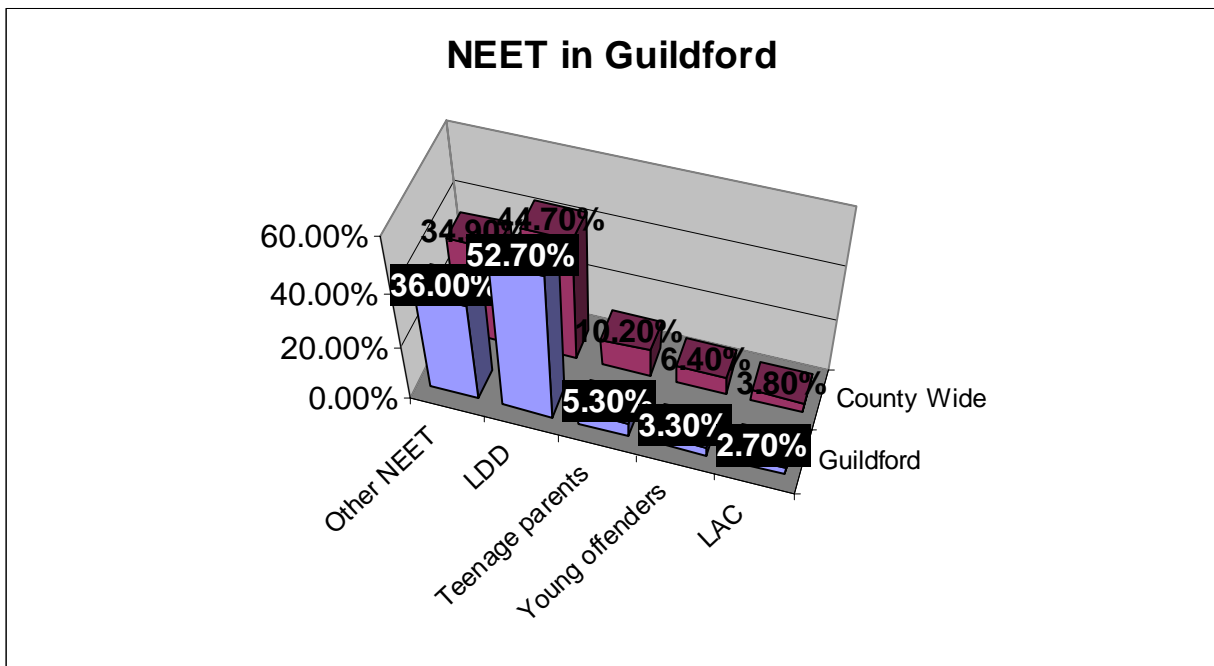
- Some form of LDD 79 young people (52.7%) (Surrey average 44.7%)
- Teenage Mothers and/or Pregnant – 8 young people (5.3%) (Surrey average 10.2%)
- Young Offenders – 5 young people (3.3%) (Surrey average 5.1%)
- LAC or Care Leavers – 4 young people (2.7%) (Surrey average 1.6%)

Appendix 1; Borough Profile 2008-2009

35 young people have been NEET for greater than six months (23.3% compared to Surrey average 25.0%).

There were 119 young people (79.3%) available for Employment, Education & Training and a further 14 (9.3%) would be available for Employment, Education & Training with additional support. (Those who fall into the category of available with additional support are Teenage Parents or Pregnant, Young Carers, and Those Not Yet Ready for Work/Learning)

9 NEET young person have 5 or more GCSE's grade C and above or GNVQ Intermediate whilst 34 have less than 5 GCSE's/NVQ level 1.



Appendix 2; What This Means For Young People

Case Study; A young person living in Guildford

Submitted by a Connexions Personal Adviser, August 2009

This young person is a 14 year old male who was excluded from school three times in eight weeks, twice for assaults against teaching staff, before starting to work with a **Connexions Personal Adviser**. The young person felt that he was not responsible for his behaviour and that it was the teachers who changed their attitude towards him, which was a difficult starting point for reconciliation and reintegration into regular schooling.

The young person is currently in care and his **foster carer** became concerned about close friendships he had made with young people outside school who were a bad influence on him. His behaviour within the placement had deteriorated and he had stopped coming home at the agreed time, on one occasion staying out all night with his friends.

The **Inclusion Service** arranged a meeting with the young person and his **head of year** to look at the issues within school and ways to move forward. It was decided that a positive move would be for the young person to start back at school the following week and a member of **support staff** was allocated to him specifically for him to have someone in the school that he had a positive relationship with to talk through any problems or support he required. It was also agreed that would also be allowed to use the gym facilities at lunchtime.

The young person was positive about this, and the Connexions PA contacted the young person's **social worker** who arranged for him to work with a **therapist** to work through issues relating to the young persons confusion relating to his birth father (who he thought was in prison) and the reasons he went into care. The PA, social worker and therapist also supported the foster carer to minimise any issues arising within the foster placement.

As a result of this multi-agency approach the young person is much happier and more stable in his foster placement and is becoming increasingly settled and productive at school. Although he will require ongoing support, the future for this young person is brighter.

